

USPTO

Docket No.: 50325-0788

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Confirmation No.: 9696

Jagannathan Shiva Shandkar, et al.

Group Art Unit: 2143

Serial No.: 10/651,590

Examiner: Phuoc H. Nguyen

Filed: August 29, 2003

For: METHOD AND APPARATUS FOR MEASURING HEALTH AND PERFORMANCE
OF A MESSAGING SYSTEM

REQUEST FOR REFUND

Via EFS-Web

Director of the US Patent and Trademark Office
Alexandria, VA 22313-1450

Sir:

An Issue Fee in the amount of \$1,440 (check no. 008963) for the above-referenced application was mailed to Patent and Trademark Office on April 22, 2008. Subsequently, on April 23, 2008, a RCE and Petition to Withdraw Application from Issue was filed via EFS. The application was Allowed on May 28, 2008 and a second Issue Fee in the amount of \$1,440 was paid on August 25, 2008 via EFS. It is requested that the first Issue Fee now be refunded and credited to Deposit Account No. 50-1302 for the above-referenced patent application. Copies of the two Issue Fee Transmittals are attached hereto.

Respectfully submitted,

HICKMAN PALERMO TRUONG & BECKER LLP

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Date: May 13, 2009

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